

## **Alectra Energy Services Inc. operating as PowerStream Energy Services (PESI) – Conditions of Service (CoS) Reference Mapping Table and Summary of Changes**

The table below summarizes the changes made to PESI's Conditions of Service.

Section Reference	Section Heading	Summary of Updates/Changes
	<b>Conditions of Service</b>	
	General Update	All references to the term "Master Consumer" have been changed to "Principal Consumer".
<b>4</b>	<b>Disconnection and Reconnection</b>	
4.3	Non-Payment Disconnection Policies	PESI will not execute the disconnection of a residential Consumer due to non-payment during the winter period commencing at 12:00 a.m. on November 15 in one year and concluding at 11:59 p.m. on April 30 in the following year.
4.4	Reconnection	<p>PESI confirms that the reconnection service charge is applied to a Consumer account after reconnection has taken place.</p> <p>The reconnection service charge will be waived for eligible low-income Consumers upon request.</p> <p>PESI will reconnect electricity service for any residential Consumer who is disconnected for non-payment at the outset of the winter period (i.e., November 15) upon customer request. A reconnection charge will apply.</p>
<b>Appendix A</b>	<b>Glossary of Terms</b>	

Section Reference	Section Heading	Summary of Updates/Changes
	Master Consumer/Principal Consumer	The definition related to the term “Master Consumer” has been removed, and the definition relating to the term “Principal Consumer” has been added.